

Public Comments Received for Case Number: 2025-00257  
Response Friday, February 6, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

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Received through Public Comments

Thursday, February 5, 2026

From: Scott Osborn  
City: Ashland  
State: KY  
Zip: 41101

Comments:

The constant rate increases are a crime--especially against my region, Eastern Kentucky. We feel as if you keep raising our rates out here simply because you feel like you can. It fits a long pattern of abuse and exploitation of this area. Its shameful, and it needs to stop. Unless failing to raise rates is going to generate a net financial loss for the company (highly unlikely), you have no ethical grounds to justify an increase.

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Thursday, February 5, 2026

From: Brianna  
City: Hazard  
State: KY  
Zip: 41701

Comments:

My bill went from \$500 to a \$1000 in just a month tell how the [REDACTED] that's possible? It's not.

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Thursday, February 5, 2026

From: Anglea J Hatton  
City: Hazard  
State: Ky  
Zip: 41701

Comments:

I submit this comment to be entered into the official record for the above-referenced case.

I am a residential customer of Kentucky Power Company in Perry County, Kentucky. While individual riders and rate adjustments may appear modest when viewed in isolation or as percentages, their cumulative effect places a disproportionate burden on residential customers—particularly in economically distressed regions with limited income growth.

For my most recent billing period, January 7, 2026 through February 3, 2026, my household used 773 kWh, which is consistent with or lower than prior winter usage. Despite this, my total bill reflects a growing share of costs attributable not to base electric service, but to riders, surcharges, and adjustments layered on top of the energy charge ?.

A percentage increase that may appear minimal at the regulatory or corporate level represents a recurring and compounding expense for households with no alternative provider and little ability to absorb additional fixed costs. Residential customers cannot mitigate risk, exit the market, or offset increases through financial instruments. We are required to pay the full amount billed regardless of income, weather conditions, or regional economic realities.

Publicly available investor information from the parent company of Kentucky Power reflects continued financial stability and shareholder confidence. While profitability alone is not improper, it underscores an important regulatory question: whether the financial and operational risks of utility service are increasingly being shifted from shareholders to captive residential ratepayers.

I respectfully request that the Commission consider not only the legality of individual riders, but also whether the cumulative and ongoing impact of repeated increases remains just, reasonable, and proportionate for residential customers particularly those in rural and low-income communities.

Thank you for allowing this comment to be entered into the record.

Respectfully submitted,

Angela J. Hatton  
Perry County, Kentucky  
Kentucky Power Residential Customer

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